



## Appendix: Schedule of Fees and Charges

Charge Description	Charge inc GST
<b>Fixed Voice Service PSTN Connection Charges:</b> (once-off charges)	
Inplace - Standard or Additional	\$59.00
Inplace - Tech Visit - Standard	\$125.00
Inplace - Tech Visit - Additional	\$75.50
New Service/ Connection - Standard	\$299.00
Additional Connection with New Service	\$179.00
Messagebank Away Installation	\$44.00
Line Hunt Installation	\$46.20
<b>Fixed Voice Service ISDN Connection Charges:</b> (once-off charges)	
New Connection for ISDN 2	\$324.50
New Connection for ISDN 10	\$2,035.00
New Connection for ISDN 20	\$2,750.00
New Connection for ISDN 30	\$3,080.00
Conversion from PSTN for ISDN 2	\$190.30
Activation of additional 10 Channels	\$825.00
Addition ISDN2 at same time as first	\$250.00
<b>Fixed Voice Service PSTN Value Added Features Charges:</b> (charged per month unless stated otherwise)	
Messagebank	\$6.00
Messagebank Away	\$16.50
Virtual Messagebank	\$6.00
Line Hunt (per line)	\$2.95
Silent Line Non Business (per line)	\$2.93
CPE - Standard Residential Phone Rental	\$3.30
CPE - Calling Number Display Rental Touchphone	\$6.00



**Appendix: Schedule of Fees and Charges**

**Charge Description**

**Charge inc GST**

**Fixed Voice Service PSTN Value Added Features Charges:** (charged per month unless stated otherwise)

Number Redirection (postpaid) (per line)	\$20.00
Number Redirection (prepaid)	\$30.00
Call Control	\$3.30
Call Return	\$0.35 per call
Calling Number Display	\$6.00
Duet Monthly Rental	\$6.00
FaxStream FaxBank	\$5.50
FaxStream Never Busy Fax	\$5.50
Remote Access	\$2.20

**Mobile Voice Service Charges:** (one-off charges)

SIM replacement	\$29.95
Change of Mobile Phone Number	\$35.00

**Miscellaneous Fees and Charges:**

Paper billing	\$2.20
Bill Reprints	\$5.50
Non Preselect Fee (per account)	\$27.50
Change of Ownership by Company	\$45.00
Late Payment	\$11.00
Reconnection Fee after suspension	\$30.00
Payment by AMEX/ Diners Card	4.125% surcharge
Payment by Visa/ Mastercard	1.375% surcharge
Direct Debit Dishonoured Fee	\$11.00
Cheque Dishonoured Fee	\$27.50

Early Termination Fee - The method for calculating the applicable Early Termination Fee (ETF) can be found on your Rate Sheet, or by contacting Customer Service during Business Hours.