



Appendix: Schedule of Fees and Charges

Charge Description	Charge inc GST
Fixed Voice Service PSTN Connection Charges: (once-off charges)	
Inplace - Standard or Additional	\$59.00
Inplace - Tech Visit - Standard	\$125.00
Inplace - Tech Visit - Additional	\$75.50
New Service/ Connection - Standard	\$299.00
Additional Connection with New Service	\$179.00
Messagebank Away Installation	\$44.00
Line Hunt Installation	\$46.20
Fixed Voice Service ISDN Connection Charges: (once-off charges)	
New Connection for ISDN 2	\$324.50
New Connection for ISDN 10	\$2,035.00
New Connection for ISDN 20	\$2,750.00
New Connection for ISDN 30	\$3,080.00
Conversion from PSTN for ISDN 2	\$190.30
Activation of additional 10 Channels	\$825.00
Addition ISDN2 at same time as first	\$250.00
Fixed Voice Service PSTN Value Added Features Charges: (charged per month unless stated otherwise)	
Messagebank	\$6.50
Messagebank Away	\$19.50
Virtual Messagebank	\$7.50
Line Hunt (per line)	\$4.50
Silent Line Non Business (per line)	\$4.99
CPE - Standard Residential Phone Rental	\$4.50
CPE - Calling Number Display Rental Touchphone	\$9.00



Appendix: Schedule of Fees and Charges continued

Charge Description	Charge inc GST
Fixed Voice Service PSTN Value Added Features Charges: (charged per month unless stated otherwise)	
Number Redirection (postpaid) (per line)	\$29.95
Number Redirection (prepaid)	\$30.00
Call Control	\$4.00
Call Return	\$0.35 per call
Calling Number Display	\$6.50
Duet Monthly Rental	\$9.00
FaxStream FaxBank	\$6.50
FaxStream Never Busy Fax	\$6.50
Remote Access	\$4.00
Mobile Voice Service Charges: (one-off charges)	
SIM replacement	\$29.95
Change of Mobile Phone Number	\$35.00
Miscellaneous Fees and Charges:	
Paper billing	\$2.20
Bill Reprints	\$5.50
Non Preselect Fee (per account)	\$11.00
Change of Ownership by Company	\$45.00
Late Payment	\$22.00
Suspension fee	\$30.00
Payment by AMEX/ Diners Card	3.75% surcharge
Payment by Visa/ Mastercard	1.25% surcharge
Cheque Processing Fee	\$2.75
Direct Debit Dishonoured Fee	\$11.00
Cheque Dishonoured Fee	\$27.50